

# TESTIMONIALS

Listen to what our clients got to say about our services...



"I must also take this opportunity to declare that for this past year which is our first year, your team has been supportive, prompt and friendly, especially with illiterate newcomers like me who really need 'layman language' in order to understand the WEB. In fact, your company was strongly recommended by my IT Support Person, Jeffrey Wong, who did a very thorough research amongst many other companies in Malaysia. Looking forward to a continuously supportive relationship."

~ **Vivienne, [tgk-montessori.com.my](http://tgk-montessori.com.my)** ~

"The support team is excellent and is professional in its approach towards the customers. I have to tell you that I have been a customer for webserver for the past 4 years and had no problems dealing with, as you guys are doing an excellent job."

~ **Prakash, Forte Avenue Consultancy Sdn Bhd** ~

"I would rate it is as 9 out of 10. Furthermore our team is looking forward to work along with you in the future."

~ **Czar Czamhudy Md Saidan, MediaBanc International** ~

"Your response times and support are amazing :) Thanks Law for all the knowledgeable support to the user likes me. Looks like I made the right choice when it came to web hosting. I want you to know that Ms. Law is doing an absolutely excellent job of providing customer support! She is very knowledgeable pleasant to work with and does very good, complete, and thorough work. I really do appreciate her work and diligence. If there is a rating allow for the Webserver.com.my support I would like to give 5 of 5."

~ **WingKeat, [www.mbid.com.my](http://www.mbid.com.my)** ~

"Things are running fine. But one thing for sure is that "webserver has never failed us in the last 4 years of service. Service is dependable 24 hours a day even on a public holiday"."

~ **Everlyn, Selangorbar.org** ~

"I'm happy and very pleased with the fast response of support and email replies from the webserver support team. Emails are short, precise and direct to the point. Thanks for the help and support! Keep up the good work ... well done!"

~ **Ken Mun, Digital Commerce (M) Sdn Bhd** ~

"Great job, really, with a blazing fast reply! Thank you so much. Both worked."

~ **saray.com.my** ~

"It was a good experience I had going through some server issues with your staffs Ms. Yap and Crystal, they are fast, helpful, patient and never give up. I am glad you have such good and professional team members to serve people like me who are practically a dummie in technical problems. Keep it up girls. Many many thanks."

~ **Joan Wong** ~

"Just wanna say thanks for your very warm service. all ya'll in webserver. Thank you for the fast replies. cause none of my previous provider respond as fast as you guys, i mean by ank you Mr. Derek and the Support team at webserver.com.my, I have two servers at your company and willing to get more, You got more reasons to be the best webhosting and dedicated server provider in Asia , Hope to hear very soon you become 1st webhosting in the Global. keep up the good working and God bless you."

~ **braham, SA** ~

"The staff you've developed are as absolutely delightful as they are hard working and dedicated. This all makes me know I made a good decision to host my client's sites with you on that June evening in 2000."

~ **Client from Panama** ~

"I have of late been receiving quite a number of e-mails from your system indicating that viruses were sent to me and that it was stopped by your system. I realize that this means your servers and anti virus software are doing their job. My Yahoo account is frequently clogged as they are unable to stop these viruses. My other e-mails hosted with other hosting companies allow viruses to pass through unfiltered as well. I would just like to thank you for keeping my computer and e-mail inbox virus free."

~ **Nathan, Managing Editor, Feng Shui Times , [www.FengShuiTimes.com](http://www.FengShuiTimes.com)** ~

I have been using your services for the past 2-3 years ([www.themaxmedia.com](http://www.themaxmedia.com)) and I can say you are one of the best web hosting provider in Malaysia. Please keep up the good work! :)

~ **Ryan** ~

"hi and thank you. i love u guys. you are all very serious about customer service and support. Always ready to respond quickly. tks."

~ **Vincent Lew** ~

"Good work for Webserver Support Team, once again you've proven to be the best!! I must say for all the 5 main hosting companies in Malaysia, Webserver is still my number one. You guys not only have great customer service but as well as a very nice and skillful support team. Thank you and thank you once again for your wonderful support and assistance."

~ **Best regards, Dennis Teoh** ~

"Just a huge thanks to you and your team at webserver.com.my. Your response time has always been excellent which is a breath of fresh air after dealing with so western based ISP's. You cannot beat the price also!"

~ **Client from Canada** ~

"I must have been disconnected from the live help screen, perhaps due to the connection? Anyway, I want to tell you what a good idea that is for you to do that! Very good for customer service. Also, I want you to know that Ms. Law is doing an absolutely excellent job of providing customer support! She is very pleasant to work with and does very good, complete, and thorough work. I really do appreciate her work and diligence. Last night I had many support requests, mostly from the new accounts and she handled them wonderfully!"

~ **Client from USA** ~



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"Yes I noticed all these virus warnings and was concerned about this as well. Thank you all for updating the servers with anti virus software. Great job you guys. Of course we run as well anti virus software on our systems and never open any attachments.  
Best regards"

~ **Client from Panama** ~

"I can't even tell you how pleased and grateful I am that you have purchased and installed the anti-virus software for the e-mail server. I go two messages today letting me know the virus never reached my mailbox. I also love the way it is set up, that it was coming from my domain mail address. What awesome software, it works great. I know all the clients will also be grateful to you for this. Thank you again!"

~ **Donna, USA** ~

"Anyway, thanks for all your help on the rebooting and restarting. Your support is still the best I've seen so far. Keep up the good work --and don't work so late ... we're developers, so no choice, you should go to bed early! Thanks again :-)"

~ **Joseph** ~

"We would like to comment on the excellent technical support we have been receiving so far from your company. Though our set up was complex, your technical support staff was patient and cooperative with our needs. In particular I would like to mention Wong in technical support who consistently went the extra mile in his efforts. We have also called at night and are pleasantly surprised to find quick responses from the technical staff. Once again we thank you for a world class service."

~ **Elijah Low, www.E-latterrain.com** ~

"I don't know about the cheapest webhosting around but the general rule of thumbs I hold on to is 'good stuffs don't come cheap'. One should be looking for the support services rather than the prices because the 'cost' of bad service is much more 'expensive' than the savings you made from the yearly fee. I personally would suggest [www.WebServer.com.my](http://www.WebServer.com.my) because of their proven round-the-clock support."

~ **Kenny Lim, www.elventechsolution.com** ~

"The response for after sales service is fast and effective. My posted question responded immediately even non-working day."

~ **Ong Yew Seng, www.digiweaver.com.my** ~

"The server I resell for is located in Malaysia. This is a very impressive server, as the technology is top notch and their customer service is superb. I think you will find the prices extremely competitive, the technology excellent, and customer service quite pleasant. I can confidently recommend one of the best Web Hosting companies I've ever dealt with. This company has the most skilled and efficient technical staff I seen yet, and their service is outstanding."

~ **Client from USA** ~

"I am IMPRESSED. Your reply is indeed fast. You are in my good books. Let me see what I can do over at my end."

~ **Elvin Tan** ~

"Your response times never ceases to amaze me :) Thanks Alfred for the comforting email. Looks like I made the right choice when it came to web hosting, unlike my predecessor."

~ **Alex P'ng C.M.** ~

"Your after-sales support certainly proved awesome, in terms of internet speed and the quality of your support. I'm certain that webserver is one of the best hosting company, if not the best, in Malaysia."

~ **Adrian Oh, www.neowave.com.my** ~

"I wish to say that the support I have received from your company was top notch and will definitely consider hosting my website with you in the near future. Thank you."

~ **Kah Wai** ~



"The service was first class and highly professional, and their assistance was invaluable in launching our business. Today, a company has many choices in selecting a web hosting firm as the work can be done from almost anywhere on the Net, however, it is hard to imagine us obtaining any better service than that provided by Acme. We recommend Acme to any company seeking web hosting services."

~ **Jeff Blatt, www.xventures.com** ~

"Special thanks to you, for your dedication, hard work and your ability to respond to each inquiry with patience and professionalism."

~ **Eric Lim, Sri Johani** ~

"You have developed a creative solution for our requirements and have provided a professional yet personalised service."

~ **Dr. Andy Ng, www.renault.com.my** ~

"Your team has been proactive in suggesting new ideas and solutions whenever any problem arises. As a demanding corporation, it certainly was a pleasure and comfort dealing with people who are always ready to devote enough attention to set things right."

Unfortunately, in this day and age everyone seems to be too focused on either 'How cheap they can buy something' or 'How cheap they can get something done' and time after time people just simply do not get what they pay for. Fortunately for us, our dealings with Acme not only led to very competitive rates for the services rendered but through the experience and professionalism of your staff, Acme Commerce Sdn Bhd was able to maximize our return beyond our expectations from the day of the sale.

I have no hesitation to commend on your staff for their professional approach and excellent attitude placed on customer service in ensuring that our website is readily accessible at all times.

With the highly skilled team of yours and provision of excellent service, it makes it even more the reason to continue to subscribe to your services. and we laud your effort and hope it will continue in the same vein in the future. As long as you continue to maintain this high level of service excellence, I am confident that you would succeed in securing new business opportunities."

~ **KB Lim, www.sportstoto.com.my** ~