



Honest, Reliable and Responsive Web Host
www.WebServer.com.my

Acme Commerce Sdn Bhd (184927-W)

Lot 17.05, 17th. Floor
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50200 Kuala Lumpur, Malaysia.

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Enterprise Hosting – Data Center

Webserver Data Centers provide the most conducive physical environment necessary to keep your servers up and running 24 hours a day, seven days a week. These world-class facilities are custom designed with raised floors, temperature control systems with separate cooling zones, split unit air-conds, centralized UPS, generator set and server racks. They offer the widest range of physical security features, including state-of-the-art FM200 smoke detection and fire suppression systems, and 24x7 secured access, closed-circuit TV, as well as webcam surveillance and security breach alarms. All systems including the UPS, PDU, HVAC, Temperature Controller, Humidity Controller, Security and Fire Threat are constantly checked by a web-based monitoring system. The fire detection itself is managed with a VESDA air sampling system.

Within these facilities, we are able to deliver the highest levels of reliability through a number of redundant subsystems, such as multiple network backbones and fully redundant power on the premises with backup generators.

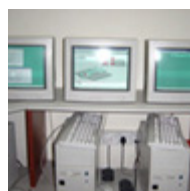
Webserver currently operates 6 data centers. All of them are in Klang Valley, Malaysia, running in different backbone. That is why our Data Centers are so special. We include all our strength in providing the best data center service in the nation.

Finally, all our Data Centers combine around-the-clock network monitoring with stand-by technical personnel trained in the areas of networking, Internet, and systems management. The result is a physical and technical environment affording customers the reliability and flexibility necessary to outsource their mission-critical Internet operations.

Biometric Security System

The biometric control devices; which has been installed to all the entrances. Smart card is used to record any authentication, containing the user identification, finger print and digital signature.

Biometric attendance booth - All permission are requested through this booth. User can choose to use the digital signature or the finger print for authentication to enter the data Center. Booths are located at the main entrances of every floor for easy accessibility. Our biometric system is supported by remote monitoring tools/server, which has been installed in the biometric control server.





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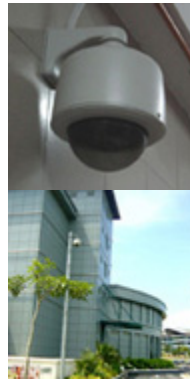
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CCTV

CCTV cameras are situated at every strategic location inside and outside the building, capturing various angles for tight security measures. Further more, inside the IDC building is fully equipped with monitoring services which control and monitor the internal security behavior. Surveillance cameras are installed on every row between racks, and alongside the server room. Every movement will be recorded to the tape recorder for future security purposes. The monitoring control centre is located in both the Network operation center and the guard room, which is being monitored 24 x 7 x 365.



Power Supply & UPS

Gen Set

Our generators can restore any fault in power supply. These generators can fully operate within 20 seconds after the power failure and has a redundant diesel generator with 72-hours fuel supply. 2 units of 1250kVA, each fed off dual power sources from a single grid.



UPS

The data centers is equipped with an 8 x 200kVA capacity of uninterrupted power supply, with 20 minutes full load battery backup system.





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Liebert power supply and distribution unit is each of 100kVA capacity.



Air Conditioning & Sprinkler System

Our IDC uses 12 PCU-Precision Cooling Unit, with 50% humidity control and 20 degrees centigrade for server health. Chilled Water System is used as the backup. It works with Dehumidifier to control the humidity of the server room.



Dry Pipe Water Sprinkler System & standard facilities for building protection.



FM200 and fire extinguisher.

The FM200 is used as our main zone-based fire protection for equipment, which will be triggered by smoke sensors and fire detection system. Fire extinguisher is used to fight with small fire. The dry pipe water sprinkler system is used as backup fire protection system, which will be triggered manually.





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Network Operation Center

Our Network Operation Center runs 24 x 7 x forever with 3 shifts per day, giving 1st level support, network, server and facilities monitoring. HP Open-view system and CiscoWork 2000 is used for network and system monitoring. Site-scan system is used for facility monitoring.

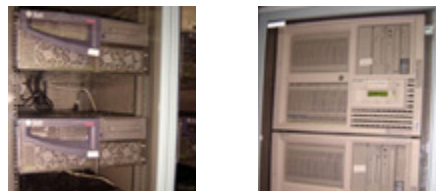


Facilities & Equipment

High density and availability StorageTek Storage Area Network (SAN) is used for high volume 2 TByte storage and storage backup. Veritas Netbackup is used primarily as backup software.



Medium-end to high-end HP and Sun servers are deployed for managed services for customers and also operational purposes.



Racks with trays, patch panel and ventilation system are perfect home for tower-case and rack-mount servers.





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Well designed and 100% Cisco powered network ensure network reliability, availability and security. Industry standard structured cabling ease cabling management.



Clientele

 <p>GDEX G D EXPRESS (347624-K)</p>	 <p>YORK <i>Making It Better</i></p>
 <p>F&N F&N COCA-COLA (M) SDN BHD</p>	 <p>Greenpacket</p>
 <p>ACNielsen</p>	 <p>TOTO SPORTS MALAYSIA</p>
 <p>Hong Leong Group Malaysia <i>Reaching out to you</i></p>	 <p>KL Monorail</p>
 <p>FMUTM</p>	 <p>INS</p>